

HYDE PARK WINTER WONDERLAND 2010 - TEMPORARY STAFF REQUIRED

Reliable, hard working and good humoured temporary staff required for the Capital's best festive day out! Winter Wonderland 2010 is expected to attract up to two million visitors and includes an outdoor ice rink, a giant observation wheel, live shows and Christmas market, various rides and catering outlets spread over acres of historic parkland.

Box Office – Ticketing Cashiers

Ticketing staff will ideally have box office experience – although training will be provided on the Winter Wonderland ticketing system. Your primary function is sell tickets to the ice rink, the wheel & the circus shows, and issue collections, although selling tokens to the other attractions will likely also be required. Applicants will have ample cash handling and reconciliation experience, ideally in a fast paced environment. As the first point of contact for the public, all box office cashiers must possess perfect English and some customer service experience. You will be based in portacabins in Hyde Park, so need to be able to work in an organised and efficient manner.

Box Office - Token Booth Cashiers

The primary function of Token Booth Cashiers is sell tokens to the Winter Wonderland attractions. Applicants will have cash handling and reconciliation experience, ideally in a fast paced environment. As the first point of contact for the public, all box office staff must possess perfect English and some customer service experience. You will be based in portacabins in Hyde Park, so need to be able to work in an organised and efficient manner

Ice Rink - Ice Marshalls

Marshalls need to be very strong skaters, of course, with a good sense of balance and timing. You need to be good at customer service, communicating, patient, self disciplined and aware of customers around you. The most important thing is to keep a very close watch over all the Ice Rink users and exercise the appropriate level of control without being offensive. All Ice Marshalls will be subject to a skate test before confirmation of employment.

Ice Rink - Skate Allocators

Essentially a very customer focussed role. You will help our customers in a professional and friendly manner to exchange their own shoes for ice skates. Your other duties will include cleaning of ice skates and skate racks and lending a hand in any area of the ice rink that requires assistance. You must have excellent customer service and communication skills.

Applicants must also be able to work at least 35 hours per week, have a UK work visa and/or a UK National Insurance Number and be willing to work in an outdoor winter environment. You must be available for all major holidays except Xmas Day from mid-November 2010 through to 4th January 2011.

We will send an application form to those with suitable experience, so please email your CV to elizabeth.higginbottom@pwrevents.com.